

Keybridge IT Solutions™

CITY BASED
MANAGED
IT SUPPLIER

LONDON MANCHESTER

Office 365



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keybridgeit.com

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CALL

0330 335 4444



EMAIL

sales@keybridgeit.com



Manage Your IT

Fully managed IT packages that are affordable and cost effective...



Office 365 Experts

Affordable, business class, cost effective, the Office suite...



Cloud & Azure

Everything from secure cloud servers and infrastructure to advanced apps and more



Internet Connectivity

Dedicated fibre, up to 1GB of data & ADSL for all business needs



Security

Security audits, cyber essentials, consultancy and advice

KEYBRIDGE IT SOLUTIONS is a specialist London and Manchester based IT company offering Support, Hosting and Specialist Recruitment IT services to clients in all sectors.

keybridgeit.com >

KB SERVICES / LEVEL OF SERVICE		BRONZE	SILVER	GOLD	PLATINUM
KB SUPPORT	Unlimited Remote IT User Support – 7am TO 7pm UK Time	✓	✓	✓	✓
	Network Support	✓	✓	✓	✓
	Printer Support	✓	✓	✓	✓
	Office 365 /Microsoft 365 Support		✓	✓	✓
	3rd Party Liaison			✓	✓
	Monthly Reporting			✓	✓
	On Site Support When Required			✓	✓
	Regular Site Visits				✓
	24x7 Support				✓
	Desk Move Assistance	£90/H	£90/H	£90/H	£90/H
KB ADMIN	Office 365 User Set Up	✓	✓	✓	✓
	Full User Set Up (Each)	£50	£50	✓	✓
	Retire User Procedure	✓	✓	✓	✓
	New PC Build/Set Up (Each)	£50	£50	✓	✓
KB SECURITY	PC And Laptop Monitoring	✓	✓	✓	✓
	Bit Defender Anti Virus	✓	✓	✓	✓
	Patch Management (Per Device)	£5	£5	✓	✓
	Web Protection (Per Device)	£2	£2	✓	✓
	Office 365 Security Set Up And Monitoring (Per User)	£5	£5	✓	✓
	Email Security (Per Mailbox)	£2	£2	£2	✓
	Email Archiving	£3	£3	£3	✓
	Office 365 Email, Sharepoint And OneDrive Backup (Per User)	£5	£5	£5	✓
	Advanced Ransomware Protection (Per Device)	£3	£3	£3	✓
Quarterly Security Audit	£Call	£Call	£Call	✓	
KB ACCOUNT MANAGEMENT	Monthly Or Quarterly Meeting / Call		✓	✓	✓
	Dedicated Account Manager			✓	✓
	Sla And Monitoring Reporting			✓	✓
	Planning And Set Up Of Advanced Microsoft Security And Compliance			£Call	✓
	Completion Of Customer Security Documents – EG GDPR Related			£Call	✓
	Cyber Essentials Certification			£Call	✓
	IT Director Service				✓
MICROSOFT	Microsoft 365 Email, Office Suite & Security (Per User)	£15.10	£15.10	£15.10	✓
	Microsoft Exchange Email (Per Additional Mailbox)	£3.10	£3.10	£3.10	£3.10

* ALL PRICES ARE PER MONTH UNLESS STATED OTHERWISE

SERVER MAINTENANCE AND MONITORING	Patch Management	£200 Per Server
	Bit Defender Anti Virus	
	Monitoring And Maintenance	
	Advanced Ransomware Protection	
	Full Backup And DR	

OTHER SERVICES:

- ▶ Data Backup
- ▶ Internet Connectivity
- ▶ VoIP Telephony

PROFESSIONAL SERVICES:

- ▶ Email, Application & Document Migrations
- ▶ Microsoft SharePoint / Teams / OneDrive Migrations
- ▶ Infrastructure Migrations - Incl. Azure, Full Cloud & Hybrid
- ▶ Microsoft Security & Compliance
- ▶ Office Moves
- ▶ Email Signature Roll Outs

ENGINEER AND CONSULTANCY RATE CARD	1st Line Engineer	£90/Hour	£600/Day
	2nd/3rd Line Engineer		£800/Day
	Consultancy		£1,000/Day