

GET IN TOUCH

CALL

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FΜΔΙΙ

sales@keybridgeit.com





in



Manage Your IT

Fully managed IT packages that are affordable and cost effective...



Office 365 Experts

Affordable, business class, cost effective, the Office suite..



Cloud & Azure

Everything from secure cloud servers and infrastructure to advanced apps and more



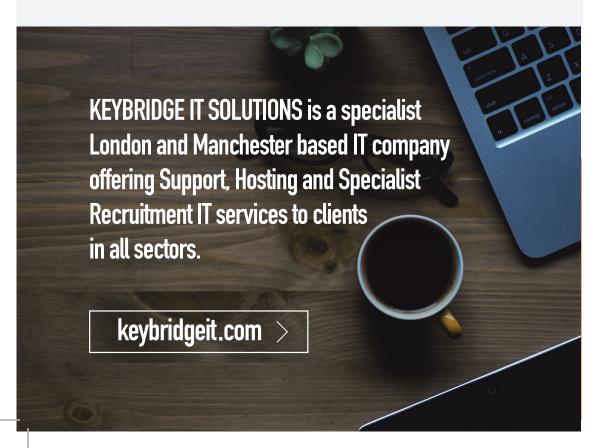
Internet Connectivity

Dedicated fibre, up to 1GB of data & ADSL for all business needs



Security

Security audits, cyber essentials, consultancy and advice



	KB SERVICES / LEVEL OF SERVICE	BRONZE	SILVER	GOLD	PLATINUM
	Unlimited Remote IT User Support – 7am TO 7pm UK Time	√	√	√	√
	Network Support	√	√	√	√
	Printer Support	√	√	√	√
_	Office 365 / Microsoft 365 Support		√	√	√
KB SUPPORT	3rd Party Liaison			√	√
INS 8	Monthly Reporting			√	√
₹ .	On Site Support When Required			√	√
	Regular Site Visits				\checkmark
	24x7 Support				√
	Desk Move Assistance	£90/H	£90/H	£90/H	£90/H
_	Office 365 User Set Up	√	\checkmark	✓	√
KB ADMIN	Full User Set Up (Each)	£50	£50	\checkmark	\checkmark
KB AI	Retire User Procedure	\checkmark	\checkmark	\checkmark	\checkmark
_	New PC Build/Set Up (Each)	£50	£50	√	\checkmark
	PC And Laptop Monitoring	√	√	\checkmark	\checkmark
	Bit Defender Anti Virus	√	√	√	√
	Patch Management (Per Device)	£5	£5	√	√
>-	Web Protection (Per Device)	£2	£2	√	\checkmark
KB SECURITY	Office 365 Security Set Up And Monitoring (Per User)	£5	£5	√	\checkmark
SEC	Email Security (Per Mailbox)	£2	£2	£2	\checkmark
3	Email Archiving	£3	£3	£3	√
	Office 365 Email, Sharepoint And OneDrive Backup (Per User)	£5	£5	£5	\checkmark
	Advanced Ransomware Protection (Per Device)	£3	£3	£3	√
	Quarterly Security Audit	£Call	£Call	£Call	\checkmark
	Monthly Or Quarterly Meeting / Call		✓	✓	√
	Dedicated Account Manager			√	\checkmark
KB ACCOUNT Management	Sla And Monitoring Reporting			\checkmark	\checkmark
AGEN	Planning And Set Up Of Advanced Microsoft Security And Compliance			£Call	√
KB A	Completion Of Customer Security Documents – EG GDPR Related			£Call	\checkmark
	Cyber Essentials Certification			£Call	√
	IT Director Service				\checkmark
H	Microsoft 365 Email, Office Suite & Security (Per User)	£15.10	£15.10	£15.10	√
MICROSOFT	Microsoft Exchange Email (Per Additional Mailbox)	£3.10	£3.10	£3.10	£3.10

* ALL PRICES ARE PER MONTH UNLESS STATED OTHERWISE

Patch Management			
Bit Defender Anti Virus			
Monitoring And Maintenance	£200 Per Server		
Advanced Ransomware Protection			
Full Backup And DR			

1st Line Engineer	£90/Hour	£600/Day
2nd/3rd Line Engineer		£800/Day
Consultancy		£1,000/Day

OTHER SERVICES:

- ▶ Data Backup
- ▶ Internet Connectivity
- ▶ VoIP Telephony

PROFESSIONAL SERVICES:

- ▶ Email, Application & Document Migrations
- Microsoft SharePoint / Teams / OneDrive Migrations
- ▶ Infrastructure Migrations Incl. Azure, Full Cloud & Hybrid
- ▶ Microsoft Security & Compliance
- Office Moves
- ▶ Email Signature Roll Outs







